Enhance Efficiency and Satisfaction with Kore.ai

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PT. DENTSU SOKEN INDONESIA

Kore.ai

CONVERSATIONAL AI FOR OPTIMIZED CUSTOMER AND EMPLOYEE EXPERIENCES

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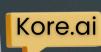www.id.dentsusoken.com/koreai

Kore.ai

Kore.ai is an Artificial Intelligence (AI) platform that provides conversational solutions for businesses. It enables user interaction with various applications through chat, with the ability to understand the intent behind questions (intent recognition) and execute system functions to provide accurate answers to users. Kore.ai allows integration with internal and external systems to deliver a seamless and beneficial conversational experience for users.

Ease of Interaction

Increased Productivity

Flexible Integration

Better User Experience

Business Process Optimization

Scalability

Kore.ai: XO Platform Services

Chat AI

XO is a flexible solution that integrates with the technology and applications of your choice, without being limited by cloud or language models. With XO, you get the platform management services you need, tailored to your business requirements.

Main Features

Integrations
Easily integrate and transfer data across various applications and systems with custom and pre-built connectors within the XO Platform.

Insights AI
XO's Analytics & Insights tools provide detailed dashboards to analyze real-time data generated by the virtual assistant during interactions.

Omnichannel
Natively support enterprise and social messaging apps with pre-built integrations to MS Teams, Slack, WhatsApp, as well as SMS and email.

Multilingual
Train your virtual assistant in one language and our auto-language detection and auto-translation handles the rest.

Life Cycle Management
End-to-end bot life cycle management tools to design, build, train, test, deploy and maintain.

Security and Compliance
Provide top-tier security, employing highly secure protocols and enterprise-level encryption to safeguard against vulnerabilities.

Scalability and Flexibility
Create AI solutions that are not just powerful but also scalable.

Deployment
Versatile, enterprise-grade deployment options, ensuring performance, security, and scalability that align with your unique requirements.